



THERAPY ATTENDANCE POLICY

The primary focus at Dynamic Strides Therapy is to help the patient named below to achieve his/her goals for therapy. We strive to maximize patient’s abilities, but regular therapy attendance is critical to achieving those goals and obtaining effective outcomes.

1. If patient arrives more than 10 minutes late for his/her appointment without notification, may be subject to cancellation of appointment
2. If patient or patient’s representative does not call to inform DST that patient cannot attend a scheduled appointment, the appointment will be deemed a “no-call, no show.” Two consecutive no-call, no-shows may lead to patient being discharged from services. If patient is unable to attend a regularly scheduled appointment, patient or patient’s representative should call and cancel the appointment with at least **24 hours’** notice.
3. A cancellation rate of **25%** or greater over a three (3) month period (to be tracked per calendar quarter) will be considered excessive and may result in the patient being discharged from services or placed on the on-call list. The cancellation rate will be determined per each therapy discipline.
4. Patients with planned absences of more than 2 consecutive weeks are subject to discharge from services. Alternatively, patients may choose to be billed \$85 per therapy visit to hold your scheduled appointment time or placed on the on-call list per each therapy discipline.
5. Patient will not be penalized for weather-related absences; however, a courtesy call is required if patient will not be attending. If the clinic will be closed, a staff member will call and notify patient or patient’s representative.

Patient Name: _____

Acknowledged and Agreed to by:

Patient Signature

Date

Parent/Guardian Signature

Date

Witness

Date

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