



## THERAPY ATTENDANCE POLICY

The primary focus of Dynamic Strides Therapy, Inc.'s ("DST") therapy program (the "Program") is to help the Patient named below to achieve his/her goals for therapy. We strive to maximize Patient's abilities, but regular therapy attendance is critical to achieving those goals and obtaining effective outcomes.

1. If Patient arrives more than 10 minutes late for his/her appointment, Patient may be rescheduled for a later date. A total of three (3) late arrivals to appointments in a one (1) month time frame will be considered excessive and may result in Patient's termination from the Program.
2. If Patient or Patient's representative does not call to inform DST that Patient cannot attend a scheduled appointment, the appointment will be deemed a "no-call, no show." Two consecutive no-call, no-shows may lead to Patient's termination from the Program. If Patient is unable to attend a regularly scheduled appointment, Patient or Patient's representative should call and cancel the appointment with at least **24 hours'** notice.
3. A cancellation rate of greater than **25%** over a three (3) month period will be considered excessive and may result in Patient's termination from the Program.
4. Patient will not be penalized for weather-related absences. However, a courtesy call is required if Patient will not be attending. If the clinic will be closed, a Program staff member will call and notify Patient or Patient's representative.
5. Extenuating and unforeseen circumstances will be addressed on an individual basis.

Patient Name: \_\_\_\_\_

Acknowledged and Agreed to by:

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Parent/Guardian Signature

\_\_\_\_\_  
Date

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**dynamic strides**  
THERAPY

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Witness

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Date

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